

ACE AIRCONDITIONING  
2985 ENTERPRISE ROAD  
SUITE "A"  
DEBARY, FL 32713

ALLAN & KATHLEEN MANN  
155 POINCIANA LANE  
DELTONA, FL 32738

FEB. 28th, 2008

COMMENDATION.

GENTLEMEN:

THIS SERVES TO ACKNOWLEDGE AND PRAISE THE EXCELLENT WORK DONE BY THE ACE AIRCONDITIONING TEAM, IN THE PROCESS OF SELECTING, PURCHASING, AND THEN INSTALLING A NEW 3 TON BRYANT HEAT PUMP AT OUR HOME ON JAN. 11th, 2008

FROM THE VERY FIRST CONVERSATION WITH YOUR SUPERVISOR JOE DAY, ON OUR CHOICE OF THE BEST POSSIBLE HEAT PUMP TO SUIT OUR HOME SQUARE FOOTAGE, TO THE ACTUAL WORK OF REMOVING OF THE OLD EQUIPMENT, AND INSTALLING THE NEW HEAT PUMP BY BRIAN AND DANIEL, EVERY STEP WAS PROFESSIONALLY CONTROLLED, AND SMOOTHLY EXECUTED.

YOUR OFFICE STAFFER JODY WAS ALWAYS EXTREMELY COURTEOUS AND HELPFUL, WHENEVER WE HAD TO CONTACT HER.

MY WIFE AND I ARE VERY PLEASED WITH THE OVERALL QUALITY OF THE WORK PERFORMED AND CONGRATULATE YOUR STAFF ON A VERY SATISFACTORY OUTCOME.

WE WOULD CONFIDENTLY RECOMMEND YOUR COMPANY TO ANYONE REQUIREING SIMILAR WORK.

VERY TRULY YOURS,

*Allan & Kathleen Mann*  
ALLAN & KATHLEEN MANN